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To: U.S. Patent and Trademark Office – From: Christian R. Andersen
MAIL STOP: Amendment Specialist – Intellectual Property
Examiner: Hector A. AGDEPPA
Group Art Unit: 2642
Confirmation No.: 8386

Fax: 571-273-8300 Pages
with 27
Cover:

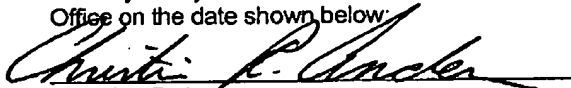
FORMAL SUBMISSION OF:

- 1) Amendment.

Title: METHOD AND SYSTEM FOR CALL CENTER SCREENING
Serial No. 09/692,926
Filing Date: October 20, 2000
First Named Inventor: Douglas J. COWELL
Atty. No. 00-5019
Customer Number: 32127

CERTIFICATE OF FACSIMILE TRANSMISSION

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**RESPONSE UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE REQUESTED
EXAMINING GROUP 2642**

PATENT

Customer No. 32,127
Attorney Docket No. 00-5019

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Douglas J. COWELL et al.)	Group Art Unit: 2642
)	
Application No.: 09/692,926)	Examiner: Agdeppa, Hector A
)	
Filed: October 20, 2000)	Confirmation No.: 8386
)	
For: METHOD AND SYSTEM FOR)	
CALL CENTER SCREENING)	

MAIL STOP AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Final Office Action mailed September 8, 2005, the period for response thereto extending through December 8, 2005, Applicants propose that this application be amended as follows:

Amendments to the Claims are reflected beginning on page 2 of this paper.

Remarks/Arguments begin on page 16 of this paper.